

# Application Form

NR16C

IMPORTANT. Please complete the appropriate sections and boxes CLEARLY and in BLOCK CAPITALS.

**Please enter your email address.** Email is the most environmentally-friendly way for you to hear about Railcard news and any of our great offers.

Email Address

**Title** (please tick as appropriate) Mr  Mrs  Miss  Ms  Other  **Date of Birth**

**First Name\***

**Surname\***

**Home Address\***

**Town\***

**Postcode\***  **Tel inc. code**

**Mobile Phone**

**Occupation** Full-time employment  Part-time employment  Retired  Not in employment

**Renewals** Are you renewing your existing Network Railcard? Yes  No  If so, what is your existing Network Railcard Number?

Expiry date of existing Railcard  How many Network Railcards have you held in the past?

## Declaration

Before signing this declaration, it is important that you have read, understood and agree to the conditions shown in this leaflet. I have read, understood and agree to the conditions shown in this leaflet. I confirm that the details I have provided are correct.

Signature\*

Date

\*Must be completed

On behalf of the Train Companies, ATOC Ltd collects and processes personal information for the purpose of sales analysis and market research. ATOC Ltd is registered in the UK under the Data Protection Act 1998 as a Data Controller.

From time to time your personal details may be used to send you relevant information as described below:

<b>I do NOT want to receive:</b>	<b>by Mail</b>	<b>by Email</b>	<b>by SMS</b>
Railcard information and offers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Train Company offers and other rail-related services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>I DO want to receive:</b>			
Third party offers of goods and services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**FOR ISSUING OFFICE USE ONLY**

New Railcard No.

Date of Application

Card Expiry Date

Station/Agency NLC or Code No.

Station Stamp:

**Please remember to also complete the 'Receipt' section on this leaflet.**

# Conditions of issue and use of the Network Railcard and reduced priced tickets ('discounted tickets') bought with a Network Railcard.

ATOC Limited enters into the contract for the issue and use of the Network Railcard on behalf of the Train Companies. Reference to a 'Train Company', or the 'Train Companies' means those Train Companies which, pursuant to a franchise agreement, operate Passenger Rail Services within the area identified on the map in this leaflet.

1. You must sign the Railcard before use to show acceptance of all the conditions listed in this leaflet. The Railcard and tickets bought with it are not transferable and must not be given, loaned or resold to anyone else. Only the named cardholder can use the Railcard.
2. **You must be aged 16 years or over to purchase a Network Railcard.**
3. **Tickets for your journey should be purchased before boarding the train and when buying tickets you must show the Railcard.**
4. **You must carry your Railcard with you on your journey and when asked by rail staff, you must show a valid ticket and valid Railcard. If you fail to do so, you and, where applicable, each member of your group will be required to pay the full price Standard Single fare for your journey as if no ticket was purchased before starting your journey and in some cases a Penalty Fare.** This does not apply if there was no ticket office at the station at which you began your journey or if the ticket office was closed and there was no ticket machine from which you could buy a discounted ticket.
5. You will be asked to pay the difference between the price of your discounted ticket and the full price Standard fare (or the Penalty Fare if travelling in the Penalty Fares area) if:
  - a) you travel beyond the station for which your ticket is issued;
  - b) you travel to a destination beyond the area shown on the map in this leaflet, without having first obtained the correct ticket for your journey;
  - c) you travel on a route for which a higher fare applies or at a time when reduced fares do not apply.
6. Network Railcard discounts only apply for travel after 10.00hrs Monday to Friday (excluding public holidays) and any time on weekends.
7. A £13 minimum fare applies to all journeys Monday to Friday, excluding public holidays. A £1 minimum fare applies to child fares at all times. Travelcard minimum fares also apply – see [network-railcard.co.uk](http://network-railcard.co.uk) for details. Please note, minimum fares are subject to change during the validity of your Railcard.
8. The maximum group size is up to four adults (aged 16 years and over) including the named cardholder, and four children (aged 5 - 15 years).
9. Additional accompanying passengers for whom discounted tickets are purchased must travel with the Railcard holder throughout the journey.
10. Discounted tickets entitle you to travel only in Standard accommodation on the services of the participating Train Companies.
11. The Railcard and all tickets issued at a Railcard discount are issued subject to the **National Rail Conditions of Carriage** and the conditions listed in this leaflet (and, where appropriate, to the Conditions of Carriage of Transport for London, Red Funnel Ferries and Wightlink). Copies of the National Rail Conditions of Carriage are available online at [nationalrail.co.uk/nrcc](http://nationalrail.co.uk/nrcc).
12. The Railcard will not be valid if it is damaged. **The Train Companies do not undertake to issue refunds on unused/unwanted Railcards, or to extend their validity.** In the event of loss or damage an application for the replacement of a Railcard may be made: where the original Railcard was purchased at a rail station this may only be requested at a staffed station ticket office in the Network Railcard area (the completed 'Receipt' voucher from the original application form must be produced); where the Railcard was purchased online, customers may only request a replacement online.

Only one replacement may be issued in a 12 month period for **lost** or **damaged** Railcards and a £10 administration fee is payable. No fee will be charged for the replacement of a stolen Railcard provided you have a crime reference number/documentation issued by the Police. You will be requested to show some form of identification if obtaining a replacement from a station
13. The Railcard does not become your property and if requested must be handed in to a representative of any Train Company.
14. The right is reserved to revise these Conditions and availability of the tickets detailed in the Network Railcard leaflet. The Train Companies will endeavour to give three months' notice of any changes before they are due to come into effect.

**Fraudulent use of Railcards and Railcard discounted tickets may lead to a criminal prosecution.**

The leaflet is valid up to and including 20 May 2017

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<b>Network Railcard Receipt</b>	
This section to be completed by the issuing station and handed to the customer with the issued Network Railcard.	
Railcard Holders Name: <hr/>	
Railcard Number: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	Card Expiry Date: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Station Stamp: <div style="border: 1px solid black; height: 60px; width: 100%;"></div>	
This form acts as a receipt of purchase for your Network Railcard, and must be handed in should you need to request a replacement. It's best to keep this separate from your Railcard.	